Electronic Acknowledgement Receipt				
EFS ID:	1275408			
Application Number:	09944836			
International Application Number:				
Confirmation Number:	3316			
Title of Invention:	System and method for automated end-user support			
First Named Inventor/Applicant Name:	Daniel Keele Burgin			
Customer Number:	26874			
Filer:	Eleanor Maria Farrell Schalnat/Sherrill G Jones			
Filer Authorized By:	Eleanor Maria Farrell Schalnat			
Attorney Docket Number:	1160215/0531072			
Receipt Date:	26-OCT-2006			
Filing Date:	31-AUG-2001			
Time Stamp:	13:13:26			
Application Type:	Utility			

## Payment information:

Submitted with Payment	yes
Payment was successfully received in RAM	\$500
RAM confirmation Number	1184
Deposit Account	

## File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)
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		1					
1	Notice of Appeal Filed	1160215_0531072_0994483 6_Transmittal_NoticeOfAppe al_PrimaryExaminer.pdf	29106	no	1		
Warnings:							
Information	):						
2	Appeal Brief Filed	1160215_0531072_0994483 6_ArgumentsInSupport_Pre AppealRequestforReview.pdf	224296	no	5		
Warnings:	Warnings:						
Information:							
3	Fee Worksheet (PTO-875)	fee-info.pdf	8164	no	2		
Warnings:	1						
Information	1:						
		Total Files Size (in bytes):	2	261566			
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This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.